

**Dulux**<sup>®</sup>

# DryErase usage and care guide

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Professional

## dryerase

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**Dulux Professional DryErase is a wet on wet, two pack product. It is the leading roller applied whiteboard paint that transforms a painted surface into an erasable canvas. Dulux has partnered with innovative US company Idea Paint who seek to find new ways to collaborate and share at work, at home and at school.**

**Dulux Professional Dry Erase Clear Coat is available in a 5m<sup>2</sup> pack. This allows the existing colour of the pre-painted surface to show through, opening up a world of collaborative opportunities. It is recommended that the product is applied by a professional applicator.**

## Frequently asked questions regarding the care and maintenance of Dulux Professional DryErase

### What are best practices for erasing and cleaning a DryErase surface?

- **ERASE:** On a daily basis, erase surfaces with a microfibre cloth or standard whiteboard erasers. Cloths should be washed and erasers should be replaced on a regular basis.
- **CLEAN:** Because marker ink solvents naturally build up and cause a residual film over time, it is recommended that the entire surface be thoroughly cleaned with clean/fresh warm water every month. Stubborn marks can be removed with a standard whiteboard spray cleaner to restore and extend the life of the surface.
- **Recommendation –** Do NOT use non-standard whiteboard cleaners, such as Windex or Clorox, on the surface.

### What is the suggested process for removing stubborn ink spots?

- When whiteboard ink has been on a surface for an extended period of time, some spots may harden and become more difficult to erase. To remove any stubborn ink spots, dampen a microfibre cloth with water or any standard dry erase whiteboard spray.

### Which markers are recommended for use on DryErase surfaces?

- Most Expo branded markers are suitable for use on Idea Paint surfaces as are standard whiteboard markers.
- When Dry Erase Clear is used over very dark coloured walls we recommend a neon colour such as an Expo Neon marker.

- Because new marker formulas are continuously available in the market, it is recommended to test the erasability of any ink in a small area before using on a larger space.
- For **CLEAR** over very dark coloured walls, IdeaPaint **BRIGHT White** (not yet available in Australia) and Expo **Neon** are recommended.
- Because new marker formulas are continuously available in the market, it is recommended to test the erasability of any ink in a small area before using on a larger space.

### What is the best way to repair a DryErase surface if a permanent marker was used in error?

- Dry erase delivers a whiteboard surface, so permanent markers should not be used. However, if a permanent marker is accidentally used, try to remove with the following process:
  - Trace over the mark several times with an IdeaPaint **WRITE** (not yet available in Australia) or Expo **Bold** dry erase marker, completely covering the permanent marks with the dry erase marker.
  - Use a clean microfibre cloth and dry erase cleaner to remove.

Warning: Do not use strong solvents or thinners to remove permanent markers as these may soften or etch into the DryErase surface.



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